

Applicant: EBERLE *et al.*  
Serial No: 10/072,898  
Filing Date: February 12, 2002  
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**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

IN RE PATENT APPLICATION OF: Hannes EBERLE *et al.*  
SERIAL NO.: 10/072,898  
FILING DATE: FEBRUARY 12, 2002  
ATTORNEY DOCKET NO.: 067220-0313074  
CONFIRMATION NO.: 3570  
ART UNIT: 2614  
EXAMINER: JOSEPH T. PHAN  
FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE DEPENDING ON RECIPIENT

**RESPONSE TO NON-FINAL  
OFFICE ACTION dated  
07 July 2009**

**MAIL STOP AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA. 22313-1450

Dear Sir:

In response to the Non-Final Office Action mailed **July 7, 2009**, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page **2** of this paper.

**Remarks** begin on page **11** of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to Deposit Account No. 033975 (Ref. No. **067220-0313074**).